Tenancy Preservation Program
Providing Sustainable Homelessness Prevention for Individuals and Families with Disabilities

<table>
<thead>
<tr>
<th>Line Item</th>
<th>FY2017</th>
<th>FY2018 request</th>
</tr>
</thead>
<tbody>
<tr>
<td>7004-3045</td>
<td>$500,000</td>
<td>$1,000,000</td>
</tr>
</tbody>
</table>

Impact of $500,000 increase: With an additional $500,000, TPP services could be provided to approximately 200 additional households with disabilities and consultation services to an additional 600 households.

What TPP is: The Tenancy Preservation Program (TPP) is a homelessness prevention program. TPP works with individuals and families with disabilities, facing eviction as a result of behavior related to a disability (e.g. mental illness, developmental disability, substance abuse, aging-related impairments). TPP consults with the Housing Court and functions as a neutral party to the landlord and tenant.

What TPP does: TPP clinicians assess the reasons for the eviction, identify needed services, develop a treatment plan to maintain the tenancy, and monitor the case for as long as is necessary. TPP makes regular reports to all parties involved in the case (i.e. the Court, property owner, and tenant). Though not a housing search program, if the tenancy cannot be preserved, TPP coordinates the tenant’s transition to a more appropriate placement, preventing homelessness whenever possible. During FY16, TPP directly assisted 757 households.

How TPP differs from other prevention programs: TPP focuses clinical services specifically on the housing problem, providing intensive short-term case management and addressing the underlying issues threatening the tenancy (e.g. undiagnosed and/or untreated disabilities, limited parenting and job skills, poor time and money management). When a TPP case is successfully closed, the tenancy is stable and sustainable.

How well TPP works: In FY16, 480 cases were closed by TPP and homelessness was prevented in 442 of those cases (92% homelessness prevention rate). TPP staff also provided consultation services to an additional 2,369 households ineligible or waitlisted for services.

How much TPP costs and saves: For FY16, the cost per TPP case (total statewide budget/total number of households directly assisted) was $2,214. In comparison, DHCD estimates on average a homeless family stays in a shelter for 324 days at a cost of $37,908 per family.

Upstream Expansion: For FY17, DHCD/EOHHS/MassHousing contributed over $400,000 to expand TPP services to work with private/public landlords before eviction proceedings begin, reducing lost rent, unit damage, staff time, and court costs.
How TPP is currently (FY17) funded:

<table>
<thead>
<tr>
<th>Source</th>
<th>Funding</th>
<th>Local/Municipal</th>
<th>Total FY17</th>
</tr>
</thead>
<tbody>
<tr>
<td>DHCD (incl 7004-3045)</td>
<td>$1,134,730</td>
<td></td>
<td>$2,081,067</td>
</tr>
<tr>
<td>MassHousing</td>
<td>$659,999</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EOHHS</td>
<td>$104,683</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Veterans</td>
<td>$70,000</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DMH</td>
<td></td>
<td>$37,704</td>
<td></td>
</tr>
<tr>
<td>Foundations</td>
<td></td>
<td>$8,000</td>
<td></td>
</tr>
</tbody>
</table>

How TPP operates: TPP operates in the five geographic regions served by the Housing Court Department. Local, nonprofit providers of homeless services (Bay Cove Human Services, Berkshire County Regional Housing Authority, Community Healthlink, Eliot Community Human Services, Father Bill’s & MainSpring, and Mental Health Association) operate each regional program. TPP Local Advisory Committees, consisting of representatives from the Housing Court, MassHousing, state agencies, service provider agencies, housing providers, and legal services, guide the operations of each of the regional programs. The TPP Statewide Steering Committee, chaired by Judge MaryLou Muirhead, Boston Housing Court, addresses over-arching programmatic issues.

Where TPP is available: TPP operates in the five geographic regions served by the Housing Court Department: Boston (City of Boston), Northeast (Essex County, northern Middlesex County), Southeast (Bristol and Plymouth Counties), Western (Berkshire, Franklin, Hampden and Hampshire Counties), and Worcester (Worcester County).

Where TPP is not available: The geographic regions not served by the Housing Court Department (Barnstable, Dukes, Nantucket and Norfolk Counties; southern Middlesex County; Suffolk County outside of Boston).

What people think of TPP: TPP was a 2001 semi-finalist for the Ford Foundation’s Innovations in Government award, the 2002 winner in the Special Housing Needs category of the National Council of State Housing Agencies, and the 2003 winner of the Wernet Award for Innovations in Community Behavioral Healthcare from the National Association of County Behavioral Health Directors.

TPP provider agencies have also received grants from the Oak Foundation, the Carlisle Foundation, the Gillette Foundation, Liberty Mutual and Tufts Health Plan.

TPP was acknowledged as a promising program in HUD’s Strategies for Preventing Homelessness.

The University of Massachusetts Donahue Institute concluded in its 2010 Evaluation Report, “Once TPP becomes involved with a troubled tenancy, the program is highly successful in achieving a positive outcome for tenants.”

For more information contact: David Eng, Community Services Department, MassHousing, 1 Beacon Street, Boston, MA, 02108; 617-854-1089; deng@masshousing.com
Tenancy Preservation Program

Providing Sustainable Homelessness Prevention for Individuals and Families with Disabilities

TPP works with tenants, including families, facing eviction as a result of behavior related to a disability.

TPP functions as a neutral party to the landlord and tenant.

In consultation with the Housing Court Department, TPP works with the landlord and tenant to determine whether the disability can be reasonably accommodated and the tenancy preserved.

TPP clinicians:
- Assess the reasons for the eviction
- Identify needed services
- Develop a treatment plan to maintain the tenancy
- Monitor the case for as long as is necessary

TPP Contact Information
For general information and referrals, please contact the TPP Director listed.

Berkshire County
Lauren Bolio, Director
Berkshire County Regional Housing Authority
1 Fenn St, 4th floor
Pittsfield, MA 01201
Phone: 413.443.7138 ext. 18
LaurenB@bcrrha.com.

Boston
Ruth Harel-Garvey, Director
Bay Cove Human Services
66 Canal Street
Boston, MA 02114
Phone: 617.788.6211
Fax: 617.371.3100
rharel@baycove.org

Hampden, Hampshire & Franklin Counties
Jenni Pothier, Director
Mental Health Association
995 Worthington Street
Springfield, MA 01109
Phone: 413.734.5376
Fax: 413.737.7949
jpothier@mhainc.org

Worcester County
Susann Ferraro, Director
Community Healthlink
26 Queen Street
Worcester, MA 01610-2473
Phone: 508.438.5656
sferraro2@communityhealthlink.org

Southeast Massachusetts
Alyson Gibbs, Manager/Coordinator
Father Bills & Mainspring
One Taunton Green
Suite 3
Taunton, MA 02780
Phone: 508.944.9502
Fax: 508.977.2380
agibbs@helpfbms.org

Northeast Massachusetts
Heather Abrams, TPP Clinical Manager
Eliot Community Human Services
Northeast Housing Court
2 Appleton Street
Lawrence, MA 01841
Phone: 978.687.7184 ext. 2328
Fax: 978.689.7838
habrams@eliotchs.org

Updated January 2016
Consortium Lead Agency Contact List

Franklin, Hampshire and Berkshire Counties
Claire Higgins, Executive Director
Contact: Janna Tetreault
Community Action!
393 Main Street, Greenfield, MA  01301
chiggins@communityaction.us

Merrimack Valley
Karen Fredrick, Executive Director
Contact: Michael Collins
Community Teamwork, Inc.
155 Merrimack Street, Lowell, MA  01852
mcollins@commteam.org

MetroWest
Jim Cuddy, Executive Director
Contact: Susan Gentili
South Middlesex Opportunity Council
7 Bishop Street, Framingham, MA  01702
sgentili@smoc.org

Worcester County
Grace Carmack, Executive Director
Contact: Danielle LaRiviere:
Central Massachusetts Housing Alliance, Inc.
6 Institute Road, Worcester, MA  01609
dlariviere@cmhaonline.org
774-243-3810.

South Coast
Arlene McNamie, Executive Director
Contact: Nancy Lawson
Catholic Social Services
1600 Bay Street, Fall River, MA  02724
aam@cssdioc.org
Metro Boston
Michael Durkin, President
Contact: Kory Eng, Vice President
United Way of Massachusetts Bay
51 Sleeper Street
Boston, MA 02210
mshapiro@supportunitedway.org

Hampden County
Geraldine McCafferty
Director of Housing
City of Springfield
1600 E. Columbus Avenue, Springfield, MA 01103
gmccafferty@springfieldcityhall.com

North Shore
Harry MacCabe, Executive Director
Director of Regional Services
Lynn Housing Authority & Neighborhood Development
10 Church Street, Lynn, MA 01902
hmaccabe@lhand.org
Youth Provider Contact List

Franklin, Hampshire and Berkshire Counties
Lisa Goldsmith, DIAL/SELF
(413) 774-7054 x110
lgoldsmith@dialself.org

Merrimack Valley
Michael Collins
Community Teamwork, Inc.
Phone: 978-459-0551 x 5633
mcollins@commteam.org

MetroWest
Yolanda Ortiz
Wayside Youth & Family Support Network
508.879.1424 x 223
yolanda_oritz@waysideyouth.org

Worcester County
Maurie Bergeron
Luk, Inc.
978-829-2417
mbergeron@luk.org

South Coast
Nancy Lawson
Catholic Social Services
508-674-4681
NancyL@cssdioc.org

Metro Boston
Arlene Snyder
Bridge Over Troubled Waters
Tel: 617-423-9575, Ext. 236
asnyder@bridgeotw.org

Hampden County
Kim Majewski
Gandara Center
kmajewski@gandaracenter.org>

North Shore
Harry MacCabe
Lynn Housing Authority & Neighborhood Development
hmaccabe@lhand.org
Consortium Lead Agency and Youth Providers

Franklin, Hampshire and Berkshire Counties
Consortium: Community Action!
Funding for FY’17 - $125,000
Youth: Dial/Self
Funding for FY’17 - $250,000

Merrimack Valley
Consortium: Community Teamwork, Inc.
Funding for FY’17 - $125,000
Youth: Community Teamwork, Inc.
Funding for FY’17 - $250,000

MetroWest
Consortium: South Middlesex Opportunity Council
Funding for FY’17 - $125,000
Youth: Wayside
Funding for FY’17 - $250,000

Worcester County
Consortium: Central Massachusetts Housing Alliance, Inc.
Funding for FY’17 - $125,000
Youth: Luk, Inc
Funding for FY’17 - $250,000

South Coast
Consortium: Catholic Social Services
Funding for FY’17 - $125,000
Youth: Catholic Social Services
Funding for FY’17 - $250,000

Metro Boston
Consortium: United Way of Massachusetts Bay
Funding for FY’17 - $125,000
Youth: Bridge Over Troubled Waters
Funding for FY’17 - $250,000

Hampden County
Consortium: City of Springfield
Funding for FY’17 - $125,000
Youth: Gandara
Funding for FY’17 - $250,000

**North Shore**
Consortium: Lynn Housing Authority & Neighborhood Development
Funding for FY’17 - $125,000
Youth: Lynn Housing Authority & Neighborhood Development
Funding for FY’17 - $250,000
March 1, 2017

Report Pursuant to Chapters 133 & 283 of the Acts of 2016 regarding the End Family Homelessness Reserve (1599-0017) and Unaccompanied Homeless Youth Services (4000-0007)

Chapter 133 of the Acts of 2016 (Chapter 133), Line item 4000-0007, appropriated $1M in funding for housing and supportive services for unaccompanied youth pursuant to section 16X of chapter 6A of the General Laws. Line item 4000-0007 requires that “the secretary of health and human services shall report to the house and senate committees on ways and means not later than March 1, 2017 on: (a) the number of youths served through this item; (b) the types of services received by participating youths; (c) the number of youths who transition into stabilized housing and the zip code of the stabilized housing; (d) the number of youths who remain in stabilized housing after 90 days, when applicable; (e) other quantifiable data related to client outcomes as determined by the secretary; (f) the number of youths turned away from the program; and (g) the amount of funding awarded to vendors for the delivery of services and the names of each vendor.”

Chapter 283 of the Acts of 2016 (Chapter 283) authorized that a remaining fiscal year 2016 (FY16) balance of $1M be carried into fiscal year 2017 (FY17) to further support program services under line item 4000-0007. In addition, Chapter 283 funded line item 1599-0017, End Family Homelessness Reserve, to provide tailored and flexible short-term assistance to families that are homeless or in danger of becoming homeless, with a goal of rapid housing stabilization, support coordinated delivery of public benefits and human services to such families; and provide prevention, diversion or stabilization services.

The intent of this report is to meet any reporting requirements related to Chapters 133 and 283.
I. Funding Distribution

In March 2016, EOHHS combined line items 1599-0017 and 4000-0007 into a single procurement for local Consortiums. The procurement provides for crisis intervention services to persons facing acute housing instability, as well as flexible and locally based responses to the needs of unaccompanied homeless youth ages 18 to 24 in the geographic catchment area of the Consortium.

Each Consortium:
- Offers a coordinated entry system of triage, assessment, prevention, and diversion services;
- Is composed of a Lead Entity and community partners;
- Includes housing and service agencies and other entities that provide support for people facing recent or chronic homelessness (some community partners are funded through the 1599-0017 End Family Homelessness account, while others are funded through other sources).

The Youth component of each Consortium’s work includes services such as:
- Case management, supportive services, and outreach
- Flexible financial assistance to young adults to meet unique financial barriers to stability such as utility arrears, move-in costs, child-care fees, and transportation needs
- Rental assistance and subsidies
- Collaboration and network development
- Coordinated assessments and coordinated entry development
- Flexible and locally based response to the unique needs of youth and young adults experiencing homelessness in each particular community.

<table>
<thead>
<tr>
<th>Community</th>
<th>Funding FY16 &amp; FY17</th>
<th>Lead Entity</th>
<th>Funded Partners Consortium</th>
<th>Funded Partners Youth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metro Boston</td>
<td>Consortium $225K</td>
<td>United Way of Massachusetts Bay</td>
<td>Bridge Over Troubled Waters</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Youth $350K</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Metro West</td>
<td>Consortium $225K</td>
<td>South Middlesex Opportunity Council (SMOC)</td>
<td>Wayside</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Youth $350K</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Worcester/ Worcester County</td>
<td>Consortium $240K</td>
<td>Central Massachusetts Housing Alliance</td>
<td>LUK, Inc.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Youth $375K</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fall River/ New Bedford/ Taunton/ Attleboro</td>
<td>Consortium $225K Youth $350K</td>
<td>Catholic Social Services (CSS)</td>
<td>HAP, Inc. (HAP Housing); Catholic Charities</td>
<td>Gandara</td>
</tr>
</tbody>
</table>
| Merrill Valley | Consortium $225K  
Youth $350K | Community Teamwork | Community Action, Inc. (CTI); Greater Lawrence Community Action Council (GLCAC); Emmaus, Inc. | United Teen Equality Center (UTEC); Youth Harbors; Lowell Transitional Living Center (LTLC); Children’s Friend and Family Services (CFFS) |
|--------------|-----------------|-------------------|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|
| North Shore  | Consortium $250K  
Youth $400K | Lynn Housing and Neighborhood Development (LHAND) | Lynn Continuum of Care (Lynn CoC) North Shore Continuum of Care (North Shore CoC) Lynn Economic Opportunity (LEO) | North Shore Community Action Programs (NSCAP); Family Success Center (FSC); North Shore Continuum of Care (North Shore CoC) |
| Franklin, Hampshire, Berkshire Counties | Consortium $250K  
Youth $394K | Community Action | Dial Self; Berkshire County Regional Housing Authority (BCRHA) | |
| TOTAL        | Consortium $1.915M  
Youth $2.944M |                      |                                               |                                                                                                    |

**II. Services**

In the first nine months that the Consortiums were operational (April 2016 - December 2016), the following services were provided, based on preliminary data reported by each Consortium:

<table>
<thead>
<tr>
<th>Service</th>
<th>Families</th>
<th>Individuals</th>
</tr>
</thead>
<tbody>
<tr>
<td>Referrals</td>
<td>1,052</td>
<td>598</td>
</tr>
<tr>
<td>Outreach</td>
<td>942</td>
<td>515</td>
</tr>
<tr>
<td>Coordinated Entries</td>
<td>565</td>
<td>417</td>
</tr>
<tr>
<td>Prevention Resources</td>
<td>200</td>
<td>83</td>
</tr>
<tr>
<td>Diversion Resources</td>
<td>49</td>
<td>19</td>
</tr>
<tr>
<td>Rehoused</td>
<td>41</td>
<td>67</td>
</tr>
<tr>
<td>Connected to Tenancy Preservation Programs</td>
<td>52</td>
<td>16</td>
</tr>
<tr>
<td>Referred to Substance Abuse Services</td>
<td>8</td>
<td>14</td>
</tr>
<tr>
<td>Referred to Behavioral/Mental Health Services</td>
<td>7</td>
<td>10</td>
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<tr>
<td>Referred to Domestic Violence Services</td>
<td>6</td>
<td>3</td>
</tr>
<tr>
<td>Engaged in a Housing Stabilization Plan</td>
<td>259</td>
<td>154</td>
</tr>
<tr>
<td>Service</td>
<td>Youth</td>
<td></td>
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<tr>
<td>----------------------------------------------</td>
<td>-------</td>
<td></td>
</tr>
<tr>
<td>Referrals</td>
<td>1,575</td>
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<tr>
<td>Outreach</td>
<td>401</td>
<td></td>
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<tr>
<td>Unaccompanied</td>
<td>834</td>
<td></td>
</tr>
<tr>
<td>Parenting</td>
<td>249</td>
<td></td>
</tr>
<tr>
<td>Referred to Shelter Program</td>
<td>400</td>
<td></td>
</tr>
<tr>
<td>Referred to Housing</td>
<td>311</td>
<td></td>
</tr>
<tr>
<td>Reconnected with Family</td>
<td>160</td>
<td></td>
</tr>
<tr>
<td>Enrolled in Education Program</td>
<td>454</td>
<td></td>
</tr>
<tr>
<td>Completed/Graduated from an Education Prgm</td>
<td>60</td>
<td></td>
</tr>
<tr>
<td>Enrolled in Workforce Devt/Job Training</td>
<td>230</td>
<td></td>
</tr>
<tr>
<td>Gained Job Experience (i.e. 6 wks cont. empl.)</td>
<td>430</td>
<td></td>
</tr>
<tr>
<td>Secured Stable Housing (i.e. 3 mos. in one place)</td>
<td>236</td>
<td></td>
</tr>
<tr>
<td>LGBT who have requested services</td>
<td>195</td>
<td></td>
</tr>
</tbody>
</table>
Housing and Support Services for Unaccompanied Homeless Youth
(Line Item 4000-0007; MA General Law Chapter 6A, Sections 16W and 16X)

The legislation, passed by the Legislature in December 2014 and signed into law in January 2015, was created to increase housing opportunities and expand support services for youth and young adults ages 24 and younger who are experiencing homelessness outside the custody or care of a parent or guardian. For Fiscal Year 2016 (FY16), the Legislature allocated $2 million to implement the law. Due to the time required to complete a procurement process and establish a statewide network of consortia, $1 million was distributed in FY16 and the remaining $1 million was made available to support the consortia in FY17. An additional $1 million was included in the FY17 budget for a total investment of $3 million for FY16 and FY17.

The funding has gone to 8 regional consortia across the Commonwealth:
- Metro Boston – United Way of Massachusetts Bay
- Metro West – South Middlesex Opportunity Council
- Worcester/Worcester County – Central Massachusetts Housing Alliance
- Fall River/New Bedford/Taunton/Attleboro – Catholic Social Services
- Hampden County – City of Springfield
- Merrimack Valley – Community Teamwork
- North Shore – Lynn Housing and Neighborhood Development
- Franklin, Hampshire, Berkshire Counties – Community Action

Community-Specific Responses

Although each consortium has had the flexibility to craft its own response to the needs of the individual communities, one common variable weaves through all eight consortia. Projects have kept the unique strengths, struggles and developmental tasks that differentiate the young adult population central to their design of services and interventions. Some of the services delivered to date include:
- Opening a new 8-bed transitional housing program in New Bedford
- Data collection to develop an accurate picture of homelessness and housing insecurity in the North Shore
- Funding for the emergency overnight Warming Center in Boston
- Creating a “Host Home” program in Springfield
- Rapid re-housing in congregate supervised apartments in Worcester County
- Collaboration with the Massachusetts High Risk Victims Unit in the Merrimack Valley
- Expanding the age range served by previously existing shelter and housing services from 18-21 to 18-24 in Berkshire, Franklin, Hampshire, and Worcester Counties
- Intensive support for YYA with substance use disorders in Metro West

Additionally, all of the consortia are providing:
- Case management, supportive services and outreach
- Flexible financial assistance to young adults to meet unique financial barriers to stability, such as utility arrears, move-in costs, child-care fees, and transportation needs
- Rental assistance and subsidies
- Collaboration and network development
- Coordinated assessments and coordinated entry development
Collaboration

All of the consortia have created networks, expanded relationships and deepened collaborations. They have worked across systems and silos to better serve YYA experiencing homelessness and housing instability. Collaborations have included:

- Department of Elementary and Secondary Education (DESE)
- Local high schools and alternative education programs
- State Police High Risk Victims Unit
- Institutes of higher education including community colleges
- Housing authorities
- Department of Transitional Assistance (DTA)
- Veterans’ organizations
- Department of Children and Families (DCF)
- Immigration support organizations
- Health Centers/Substance Use treatment programs
- Social service providers

MV is an 18-year-old young adult in high school who was referred to a consortium case manager who had begun keeping office hours in the high school. MV is an honor student who found herself unstably housed due to her parents’ abuse and neglect. MV had spent most of the year staying with friends while continuing to attend school and maintain her grades. The program was able to assist MV in finding an apartment; and, through flexible funding, MV was able to cover the costs for the first and last month’s rent and security deposit for the apartment. The program continues to provide case management services to MV to ensure she successfully reaches her goal to graduate with her class. At this time MV has received college acceptance letters to Urban College, Emanuel College and Boston College.

Preliminary Data

In the 9 months of funding (4/16-12/16) funded consortia have served:
834 Unaccompanied YYA, including 249 Parenting YYAs, and 195 LGBTQ YYAs

Programs have made:

- 400 referrals to shelter programs and
  311 referrals to housing

Resulting in:

- 236 YYAs secured stable housing
- 160 reconnected with family
- 454 enrolled in education programs
- 60 have completed/graduated from education programs
- 230 enrolled in workforce development/job training
- 430 have gained job experience

“This funding has allowed us to come together as a region and fundamentally change the way we provide services to Unaccompanied Young Adults.”
JR is a young man who was struggling with sobriety and unable to find stable housing or employment. While working with one of the programs, JR made the decision to enroll in substance abuse treatment. Flexible funds provided him transportation to the treatment center and a calling card to use when he needed to hear supportive voices during treatment. After successfully completing treatment, JR relied on program staff for support with decision-making, life planning, and sobriety support. With the program's support, JR gained employment and applied for supportive housing. In the last 6 months, JR has maintained his employment, continues to work on staying sober, has secured safe and stable housing, and has since enrolled at a local Community College. Flexible funds were used to help JR pay for the first month's rent at the supportive housing program and to purchase academic books.

Future Directions

Consortia have ambitious goals that will be achievable with continued and increased funding. They include (but are not limited to):

- Increasing young adult involvement and leadership development
- Coordinated assessment, entry and data collection
- Increasing housing and shelter availability and capacity to serve population
- Developing new housing options
- Expanding resources and leveraging additional funding
- Community education and awareness
- Creating comprehensive and accessible resource guides
- Collaboration with community colleges

KB is a young man who moved into the housing program created by one of the consortia. During his 5-month stay at the program, the case manager helped him set up and attend medical appointments and mental health counseling. Case management also supported him in resolving his legal issues. KB increased his Supplemental Nutritional Assistance Program (SNAP) benefits and obtained his Emergency Aid to the Elderly, Disabled, and Children (EAEDC) entitlements while working on budgeting and savings. He has also engaged in HSET testing while enrolling in Mass Rehab services. Having stable housing and supportive services enabled KB to reconnect with his mother, secure a Section 8 mobile voucher and locate an affordable apartment. He will be moving into his own apartment in March 2017.

Continued funding will allow the Commonwealth to continue to build a systemic, effective response to young adult homelessness in Massachusetts.
Regional Administering Agencies Listing

The agencies listed below are assigned to a "regions". Please read below the regions contact information to see which cites and towns are served by them.

Region 1 - Berkshire Housing Development Corp (BHDC) (Berkshire County)
Berkshire Housing Development Corp
1 Fenn Street
Pittsfield, MA 01201
(413) 499-4867
www.berkshirehousing.com

Region 2 - Community Teamwork, Inc. (CTI) (Lowell/Lawrence area)
Community Teamwork, Inc.
155 Merrimack Street
Lowell, MA 01852
(978) 459-6551
website: www.comteam.org

Region 4 - Housing Assistance Corp. (HAC) (Cape Cod & the Islands)
Housing Assistance Corporation
450 West Main Street
Hyannis, MA 02601
(508) 771-5400
website: www.haconcapecod.org

Region 5 - HAP, Inc. (Hampden, Hampshire & Franklin Counties)
HAP, Inc.
322 Main Street, Suite 1
Springfield, MA 01105
(413) 233-1300
1-800-332-6667
website: www.haphousing.org

Region 6 - Metropolitan Boston Housing Partnership (MBHP) (Metro Boston)
Metropolitan Boston Housing Partnership, Inc.
128 Lincoln Street
Boston, MA 02111
(617) 859-0400
website: www.mbhp.org

Region 7 - RCAP Solutions (Worcester Area)
RCAP Solutions (formerly Rural Housing Improvement, Inc.)
12 East Worcester Street
Worcester, MA 01604
800-488-1868
website: www.rcapsolutions.org

Region 8 - South Middlesex Opportunity Council, Inc. (SMOC) (Framingham Area)
South Middlesex Opportunity Council, Inc. (SMOC)
7 Bishop Street
Framingham, MA 01702
(508) 620-2830
Fax: (508) 620-2897
website: www.smoc.org

Region 9 - Housing Solutions for Southeastern Massachusetts (HSSEM) (South Shore)
Housing Solutions for Southeastern Massachusetts
169 Summer Street
Kingston, MA 02364
(781) 422-4200
website: http://housingsolutionsema.org/
Nahant
Newbury
Newburyport
North Andover
Peabody
Rockport
Rowley
Salem
Salisbury
Saugus
Swampscott
Tewksbury
Topsfield
Tyngsborough
Wenham
West Newbury
Wheatfield

Region 4 - Housing Assistance Corp. (HAC) (Cape Cod & the Islands)

CAPE COD & ISLANDS (Region 4)

Aquinah
Barnstable
Bass River
Bourne
Brewster
Buzzards Bay
Cataumet
Centerville
Chatham
Chilmark
Cotuit
Craighville
Cummuquid
Dennis
Dennisport
East Dennis
East Falmouth
East Orleans
East Sandwich
Eastham
Edgartown
Falmouth
Forestdale
Gosnold
Hawch
Hawchport
Hyannis
Hyannisport
Marstons Mills
Mashpee
Menemsha
Monument Beach
Nantucket
North Chatham
North Falmouth
North Truro
Oak Bluffs
Orleans
 Osterville
Pocasset
Provincetown
Sagamore
Sagamore Beach
Sandwich
Siasconset
Silver Beach
South Chatham
South Dennis
South Harwich
South Orleans

Northampton
Northfield
Orange
Palmer
Palmer
Plainfield
Rive
Russell
Schenectady
Shelburne Falls
Shutesbury
South Hadley
Southampton
Southwick
Springfield
Sunderland
Tolland
Tolland
Turners Falls
Wales
Ware
Warwick
Wendell
West Springfield
Westfield
Weston
Whately
Wilton
Williamsburg
Worthington

Region 6 - Metropolitan Boston Housing Partnership (MBHP) (Metro Boston)

METRO BOSTON (Region 6)

Allston
Arlington
Aston
Back Bay
Bedford
Belmont
Boston
Braintree
Brighton
Brookline
Burlington
Cambridge
Charlestown
Chelsea
Chester
Duxbury
East Boston
Everett
Forest Hills
Franklin Park
Hoboken
Hyde Park
Jamaica Plain
Lexington
Long Island
Lynn
Maiden
Mattapan
Medford
Melrose
Milton
Navy Yard
Newton
Newtonville
North Reading
Quincy

Northborough
Northbridge
Oakham
Oxford
Paxton
Pepperell
Petersham
Phillipston
Princeton
Rochdale
Royalston
Rutland
Shirley
Shrewsbury
Southborough
Southbridge
Spencer
Sterling
Sturbridge
Sutton
Templeton
Townsend
Upton
Uxbridge
Warren
Webster
West Boylston
West Brockfield
Westborough
Westminster
Wheelwright
Whitinsville
Wilton
Winchendon
Worcester

Region 8 - South Middlesex Opportunity Council, Inc. (SMOC) (Framingham Area)
FRAMINGHAM AREA (Region 8)
Acton
Ashland
Avon
Boxborough
Canton
Carlisle
Concord
Dedham
Dover
Foxborough
Framingham
Holliston
Hopkinton
Hudson
Lincoln
Lilac
Marlborough
Maynard
Medfield
Medway
Mills
Natick
Natick
Norfolk
Norwood
Plainville
Sharon
Sherborn
Stoughton
Stow
Sudbury
Walpole